

# EN GHANTER SERVICE OF THE SERVICE OF

FOOD VENDOR APPLICATION INFORMATION PACK

ENLIGHTEN FESTIVAL 2025





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## WELCOME TO THE ENLIGHTEN FESTIVAL

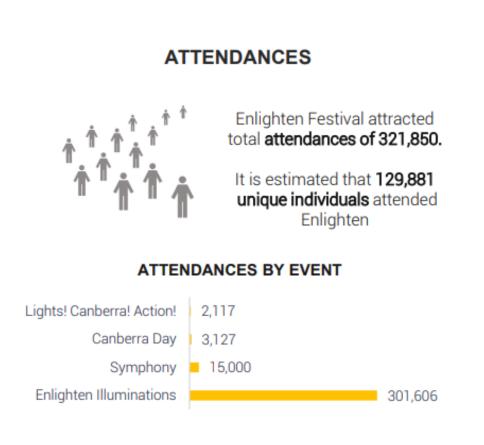
The Enlighten Festival will be back for 2025 and will once again light up the nation's capital from Friday 28 February – Monday 10 March.

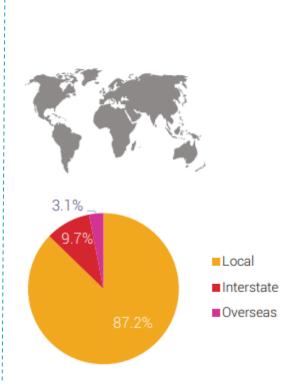
Held over a total of 11 days, the Enlighten Festival umbrellas Canberra's leading autumn events: the Enlighten Illuminations, Enlighten: Beyond, Lights! Canberra! Action and Symphony in the Park.

Canberra Day celebrations coincide on the 11<sup>th</sup> day of the Festival following from Symphony in the Park at Commonwealth Park.

The festival has evolved a great deal over the last decade and goes from strength to strength for its visitors. Since 2019, the Enlighten Festival has entertained over 1.4 million attendees. In 2024, Enlighten attracted over 321,850 attendees and generated 13.96 million dollars in economic stimulus for the ACT economy.

#### **ENLIGHTEN 2024 ATTENDANCE DATA**





#### ATTENDEE ORIGINS (UNIQUE INDIVIDUALS)

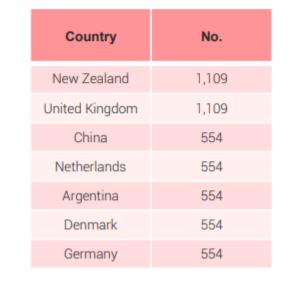
Attendee Origin	Total
Local	113,312
Interstate	12,566
Overseas	4,003
Total	129,881

Visitors to Canberra made up more than **16,569** (more than **12%**) of the total attendances at Enlighten Festival.

#### ATTENDANCES BY INTERSTATE AND OVERSEAS VISITORS

#### **ENLIGHTEN FESTIVAL**

State	No.
NSW	6,664
VIC	2,856
QLD	1,809
WA	476
TAS	476
SA	286
NT	0



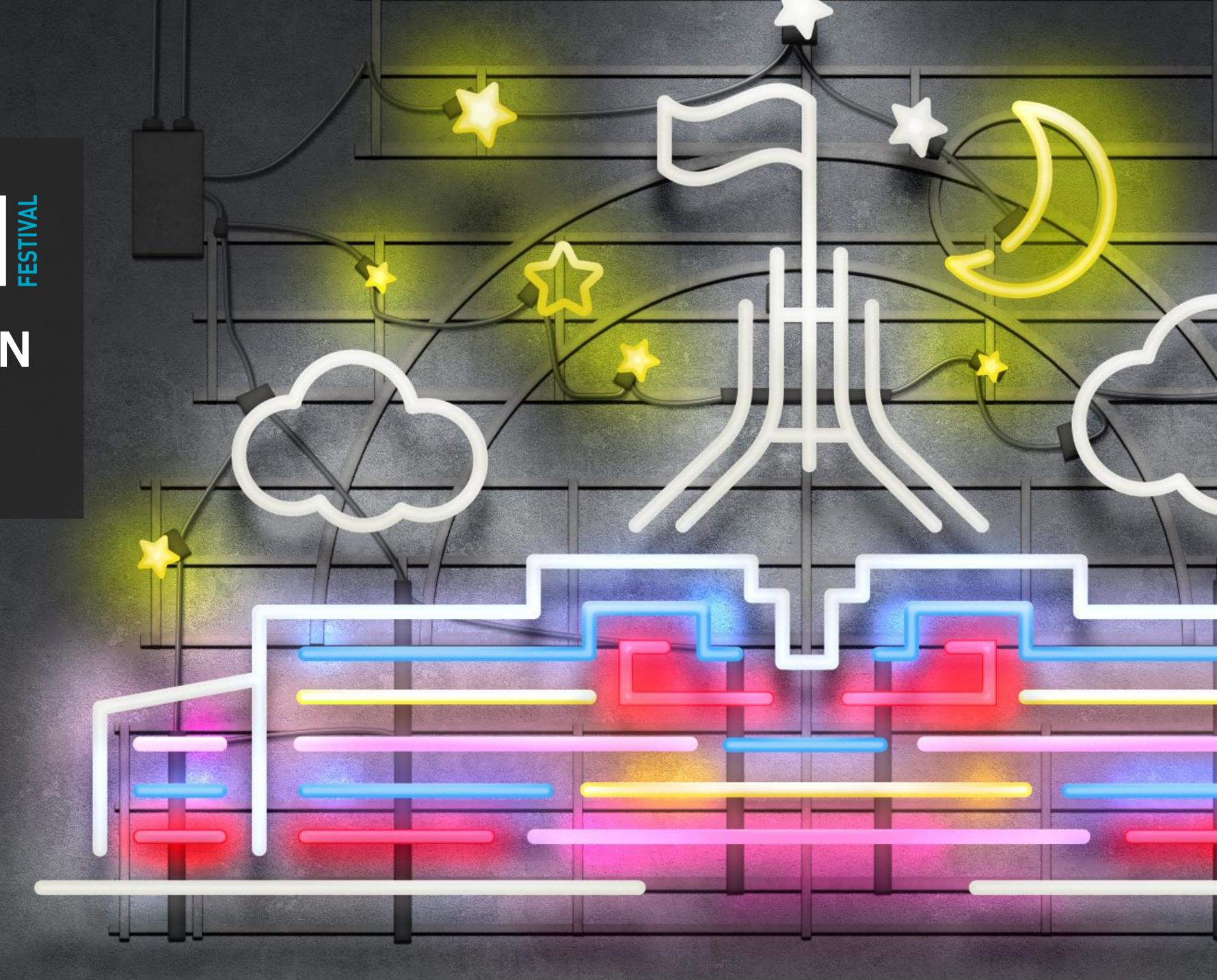


#### **TOURISM GENERATION**

**7,562** unique visitors encouraged to come to Canberra because of Enlighten Festival.

## ENLGHTEN

**EVENT INFORMATION** 





### **ENLIGHTEN ILLUMINATIONS**

#### **ABOUT THE EVENT**

Held over 11 nights from Friday 28 February – Monday 10 March, The Enlighten Festival brings Canberra to life with culture and creativity this Autumn. In 2025, Enlighten Festival will light up the National Attractions after dark in a stunning display of light, sound and movement, in celebration and revelation of Canberra's role in telling, caring for and sharing the story of this Country. The Enlighten Festival Hub is a central meeting place for festival goers, and features light installations, a stage with live music acts, and entertaining and surprising experiences and performances.

#### WE ARE LOOKING FOR







Desserts



Main Meals

Snacks

Coffee

**Events ACT** are looking for 8 -10 high quality food vendors. Food Vendors will operate from the following locations:

- John Dunmore Lang Place (West)— this area will host a beer garden and food precinct licenced by BentSpoke Brewing, all with a view of a stage featuring live music.
- John Dunmore Lang Place (East) this area will host a wine and spirits garden and food precinct.

#### **EVENT SUMMARY**

Location	National Triangle	
Date	Friday 28 February – Monday 10 March 2025	
Days required for trade	11	
Trading period	5:00pm – 11:00pm	
Forecasted Attendance	4,000 to 30,000 per night	

#### SITE FEES

6m X 3m Site (18m2)		Cost (ex. GST)	Cost (inc. GST)
Main Meal and Dessert	Basic Site Package	\$ 3,680.00	\$ 4,048.00
Coffee, Ice-cream/ Gelato and Snack*	Basic Site Package	\$ 2,450.00	\$ 2,695.00
3m X 3m Site (9m2)			
Main Meal and Dessert	Basic Site Package	\$ 2,450.00	\$ 2,695.00
Coffee, Ice-cream/ Gelato and Snack*	Basic Site Package	\$ 1,840.00	\$ 2,024.00
Marquee Hire (not included in site			
3m x 3m marquee	Marquee hire, weights and 1 x fluro light	\$ 550.00	\$ 605.00
6m x 3m marquee	Marquee hire, weights and 2 x fluro lights	\$ 880.00	\$ 968.00

<sup>\*</sup> No products over \$10

Trading fee covers the basic site package and additional charges apply for trading sites larger than 6x3m. See page 11 for detailed list of inclusions.



## LIGHTS! CANBERRA! ACTION!

#### **ABOUT THE EVENT**

An open-air short film festival - Lights! Canberra! Action! shines a light on local film making talent. The event is held annually in the Senate Rose Gardens of Old Parliament House. The event has a strong fanbase and features live music, film screenings, and an awards presentation for the finalists after the screening.

Please note: The event site has access restrictions with permanent fence and a maximum gate width of 2.3 metres. If you have a food truck that requires wider access you will not be able to trade at this event.

#### WE ARE LOOKING FOR







#### **EVENT SUMMARY**

Location	Senate Rose Gardens, Parliamentary Triangle	
Date	Friday 7 March 2025	
Days required for trade	1	
Trading period	7:00pm — 10:30pm	
Forecasted Attendance	1,000	

Events ACT are looking for 3-4 high quality food vendors to operate in this area.



#### SITE FEES

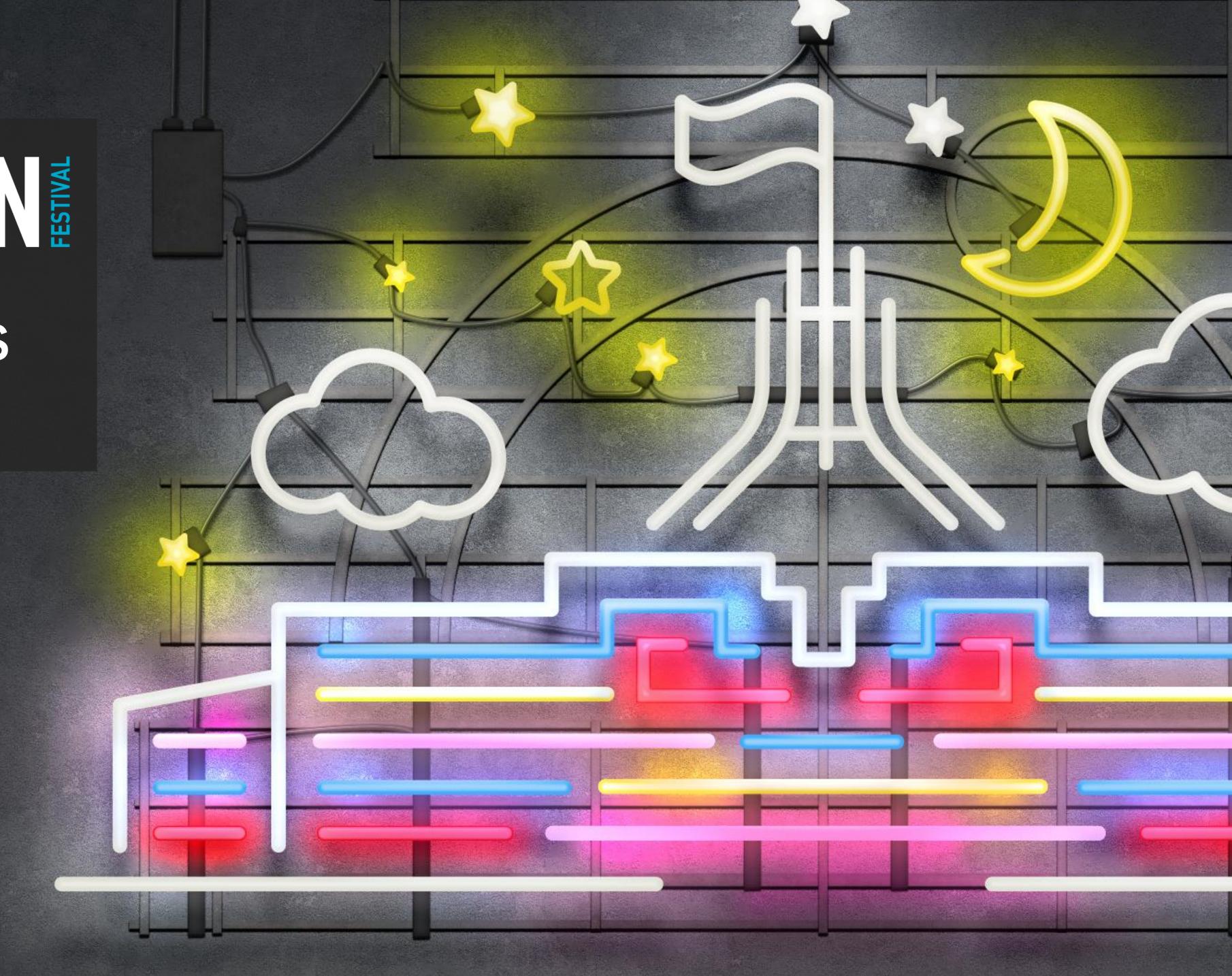
3m X 3m Site (9m2)		Cost (ex. GST)	Cost (inc. GST)
Main Meal and Dessert	Basic Site Package	\$ 180.00	\$ 198.00
Coffee, Ice-cream/ Gelato and Snack*	Basic Site Package	\$ 100.00	\$ 110.00
Marquee Hire (not included in site fee)			
3m x 3m marquee	Marquee hire, weights and 1 x fluro lights	\$ 410.00	\$ 451.00
6m x 3m marquee	Marquee hire, weights and 2 x fluro lights	\$ 810.00	\$ 891.00

<sup>\*</sup> No products over \$10

Trading fee covers the basic site package and additional charges apply for trading sites larger than 6x3m. See page 11 for detailed list of inclusions.

## ENLGHTEIN

OPPORTUNITIES





## ENLIGHTEN ILLUMINATIONS AND LIGHTS! CANBERRA! ACTION!

#### **VENDOR OPPORTUNITIES**

We are looking for high quality local food and non-alcoholic beverage vendors who can provide an efficient, high-volume output of products, beautifully presented, with a commitment to providing excellent customer service. We are looking for vendors to provide a wide variety of food, dietary choices and price points at the festival.

We are also looking for vendors with a storefront that is visually engaging and impactful in contributing to a festival atmosphere (e.g. well-presented food trucks and/or containers).

We are proud to showcase products and produce from the Canberra Region and prioritise local operators and vendors that bring direct benefit to the Canberra economy.

However, we also welcome applications from the wider Australian marketplace to help ensure we can provide attendees with a varied offering year on year.

The final decision will be at the discretion of Events ACT based on the overall strategic fit to the event vision and objectives and to allow for a balanced range of offerings and price points at the event.

#### The following factors will be considered when reviewing applications:

- Strong visual appeal, branding and professional presentation of stall/food truck and staff.
- High food quality and presentation.
- An exciting experience for patrons (something new, branded trucks/marquees that suit the event theme and vision).
- Variety of food offerings (e.g. avoiding multiple vendors with the same menu items).
- Family friendly menu offerings and item cost/affordability (to provide some lower cost options).
- Balanced selection of main meals, snack food and desserts options.
- Choices for attendees with dietary requirements (gluten free, vegan, vegetarian etc.).
- Environmental and sustainable serving ware and packaging.
- Relevant similar experience trading with a high-volume output capability.
- Business location (Events ACT will preference food vendors local to the Canberra and surrounding region).
- Aligning with the Events ACT Values.
- Positive history with Events ACT, or other ACT Government departments, including: any outstanding/unpaid invoices, not complying with WHS and event requirements, and/or unprofessional and disrespectful behaviour.

#### PRODUCT EXCLUSIVITY

Events ACT has exclusive contractual arrangements with sponsors and suppliers; therefore, the sale of some products is not possible.

The below items\* are not permitted to be sold by vendors:

Alcoholic beverages

\*This list may be revised at our discretion and vendors will be notified.





## **BASIC SITE PACKAGE INCLUSIONS**

#### **BASIC SITE PACKAGE INCLUSIONS**

- Vendors will be provided with the following basic site package:
  - Up to 18 m2 of trading space (6x3m high quality, white marquee with walls provided at additional cost, outlined on the event page).
  - o Power outlet and power (2 x 10amp or 2 x 15amp or 1 of each);
  - Access to potable (fresh) water (required by ACT Health);
  - Access to rubbish, oil and grey water disposal, and recycling infrastructure;
  - Dedicated team of cleaners to ensure the front of house (FOH) area is kept clean and all rubbish is removed off site. Vendors are responsible for managing their back of house (BOH) waste disposal within the receptacles provided.
- Vendors can request extra infill equipment such as trestle tables or barrel chairs
  for use within the food tent, but additional fees apply for anything not outlined in
  this basic package above.
- Chairs and tables for patron seating will be provided by Events ACT.

#### MARQUEE AND ADDITIONAL SITE PRICES

- Vendors trading out of a marquee must use a marquee provided by Events ACT's marquee contractor to ensure all temporary structures comply with all relevant Australian Safety standards. Vendors are not permitted to bring their own marquee.
- A marquee needs to be requested from Events ACT prior to the event.
- Larger marquee sizes may be available for an additional cost and subject to space availability. Your interest in a larger space (and the size) should be noted in your application. While requested, it is not guaranteed a larger size will be possible.
- Marquee prices are listed on page 5.





## SITE REQUIREMENTS

#### **FOOD TRUCKS**

- Vendors can submit in their application to use their existing food truck.
- Stall measurements and service requirements must be provided with your application, including towbars, externally opening doors, stair access, serving hatches and external cool rooms.

#### **UNAPPROVED STRUCTURES**

- Only approved structures are permitted to be used at the event. Other structures including but not limited to temporary marquees, pop up gazabos, back of house preparation tents, fencing, equipment and shade cloths are not allowed.
- Umbrellas, decorative fencing or barricades, and signage stands are all subject to approval.
- Vendors are required to submit a request in writing to Events ACT for any additional structures they wish to use. All approved structures will be added to the vendor agreement.

#### **POWER REQUIREMENTS**

- The basic site package includes two 10 amp or 15 amp general-purpose electrical outlets.
- Vendors are required to supply their own extension leads (minimum length of 20 metres) and commercial grade power boards with a residual current device (RCD) safety switch to distribute the power within sites.
- All leads and cables must be tested and tagged by competent person to a standard defined by AS/NZS 3760:2010 Testing of Electrical Equipment.
- Please ensure all power requirements are included in your application. Vendors will be charged for any additional cables, power or other electrical equipment that is supplied on the day of the event by our onsite electrician at the below rates.

Item	Unit cost (ex GST)	Unit cost (ex GST)
	7+ day hire	1-7 day hire
Additional 10amp power outlets and power supply	\$85.71	\$75.00
Additional 15amp power outlets and power supply	\$120.00	\$105.00
10 metre 10amp extension lead	\$24.00	\$21.00
20 metre 10amp extension lead	\$36.57	\$32.00
10 metre 15amp extension lead	\$29.71	\$26.00
20 metre 15amp extension lead	\$42.29	\$37.00
RCD Power Block with 4 x 10amp outlets	\$45.71	\$40.00
3 phase power connections (may be available depending on site allocations and requirement)	Price on request	Price on request



## TRADING GUIDELINES

Events ACT is committed to delivering high quality events and we expect a high standard of presentation, product and service from anyone trading on the Enlighten event site, including those directly engaged by Events ACT or through a third party.

#### TRADING RESPONSIBILITIES

- Only approved products may be sold from the stall.
- Events ACT reserves the right to prohibit or restrict goods sold/displayed on site.
- Business sharing and/or subletting is strictly prohibited.
- Unauthorised use of the Event name and logo is prohibited.
- Vendors must bring enough stock to trade for the duration of the event.
- Please be aware that Events ACT does NOT offer vendors exclusivity on products.

#### STALL EXPECTATIONS

- Vendors must operate within their allocated footprint.
- Stalls must be kept tidy at all times, both front and back of house.
- Vendors must not erect any extra structures on site, without prior approval from Events ACT.
- Vendors are not permitted to display or erect any signage, banners or decorative items outside or on the exterior of their marquee or trading site unless approved.
- Securing your stall and belongings are your responsibility.
- Cash or valuables should not be to be left onsite overnight.

- Vendors are responsible for the disposal of rubbish left onsite including but not limited to pallets, food scraps, bread and milk crates, leftover food packaging, cooking oil and grey water.
- Additional cleaning charges may apply pending the outcome of your final inspection.
- Vendors are liable for any site damage within the event site including damage to grass or ground and charges may apply.

#### **SAFETY**

- Vendors and their staff must follow any directions provided by event staff or security in the event of an emergency.
- Comply with all WHS and safety requirements for the event.
- All pedestrian pathways and roads must be kept clear.
- Comply with event rules and safety requirements for vehicle access to the event site.

#### CONDUCT

- Professional and respectful conduct is expected at all times.
- Events ACT has the final say on all matters relating to vendors, and vendors must adhere to all event terms and conditions.



### TRADING GUIDELINES

#### **PAYMENTS**

- Events ACT will issue invoices for payment of trading fees and additional charges as per the milestone timeline.
- Site allocations will be considered confirmed once the signed agreement and initial deposit payment have been received. If your initial deposit payment is not received, your agreement will be cancelled, and your trading site may be reallocated.
- No vendor will be permitted to bump-in if their initial deposit is outstanding.
- If such an event occurs, you will be notified in writing by Events ACT, all monies previously paid will be forfeited and the vendor shall have no claim under the vendor agreement.

#### SITE ALLOCATION

Site allocation is at the discretion of Events ACT.

- Participants will be allocated a particular site, all trading must remain within this footprint;
- Events ACT reserves the right to make changes to the layout to suit demand and event requirements at our absolute discretion.
- All vendors will be given the opportunity to accept or reject the site offered to them by Events ACT.

#### **INSURANCE**

- All vendors must carry and present proof of current public and product liability insurance to the value of \$10 million in line with current ACT Government policy. A copy of the Certificate of Currency must be forwarded with this application.
- Insurance for property loss, damage, public liability and workers compensation is the responsibility of the vendor.
- Events ACT will not be responsible for any loss or damage to vendors, equipment or vehicles, to property owned by other vendors, contractors, ACT Government, or the Commonwealth Government.
- The ACT Government requires that all vendors list the ACT Government as an interested party on their insurance policy.

#### POS/SALES

- All vendors at the event will need to supply their own point of sale system, equipment and EFTPOS units.
- Cashless sales only are permitted at this event.
- Events ACT require daily Z-reads to be submitted for financial transparency.
- There will be no ATMs available within the event sites.



## **ENVIRONMENT & SUSTAINABILITY**

Events ACT is committed to reducing the environmental footprint of our events, and all vendors are asked to support this initiative.

- All packaging/serving material provided to the public must be made from compostable, organic, biodegradable material (e.g. cardboard, paper).
- Vendors will be required to provide details of all packaging intended to be provided to the public at the event or samples if requested to the ACT Government/its contractors at least one-month prior to the event. The ACT Government reserves the right to request a vendor changes packaging if it is found to be unsuitable for post-processing by our waste contractors.
- Vendors found to be serving items in breach of these requirements will not be allowed to trade until suitable items can be provided.
- For more information please refer to <u>Events ACT current Approved Packaging Framework</u>.
   Please note the framework is subject to change and will be communicated to the successful applicant to be shared with their contracted vendors.

We also ask that traders do the following:

- Flatten cardboard boxes and place them in the trash packs located in the waste compound.
- Look for ways to minimise water usage.
- Look for ways to minimise power usage.
- · Place general waste bags into the bins provided.
- Place recyclables into the recycling bins provided.

- Dispose of used cooking oil in the containers provided. Only used cooking oil is to be placed in this container to avoid costly disposal fees.
- Dispose of grey water (waste water) in appropriate waste receptables provided. At no time is grey water to be disposed of on the grass, gutter or drains.
- Place all food waste into the appropriate waste bins provided.

#### **BANNED ITEMS**

- No alcohol is permitted at Vendor stalls.
- Single use plastics including straws and cutlery.
- Soft drinks served in PET bottles (noting water and juice in PET is permitted however alternatives are encouraged).
- Glass including drinks sold in glass bottles.
- Polystyrene or plastics bags.
- Merchandise.
- Flyers/promotional material hand-outs.
- Any items considering illegal or dangerous.
- Spruiking and microphones are not permitted.
- Raffles and/or fundraising is not permitted; competitions are permitted.



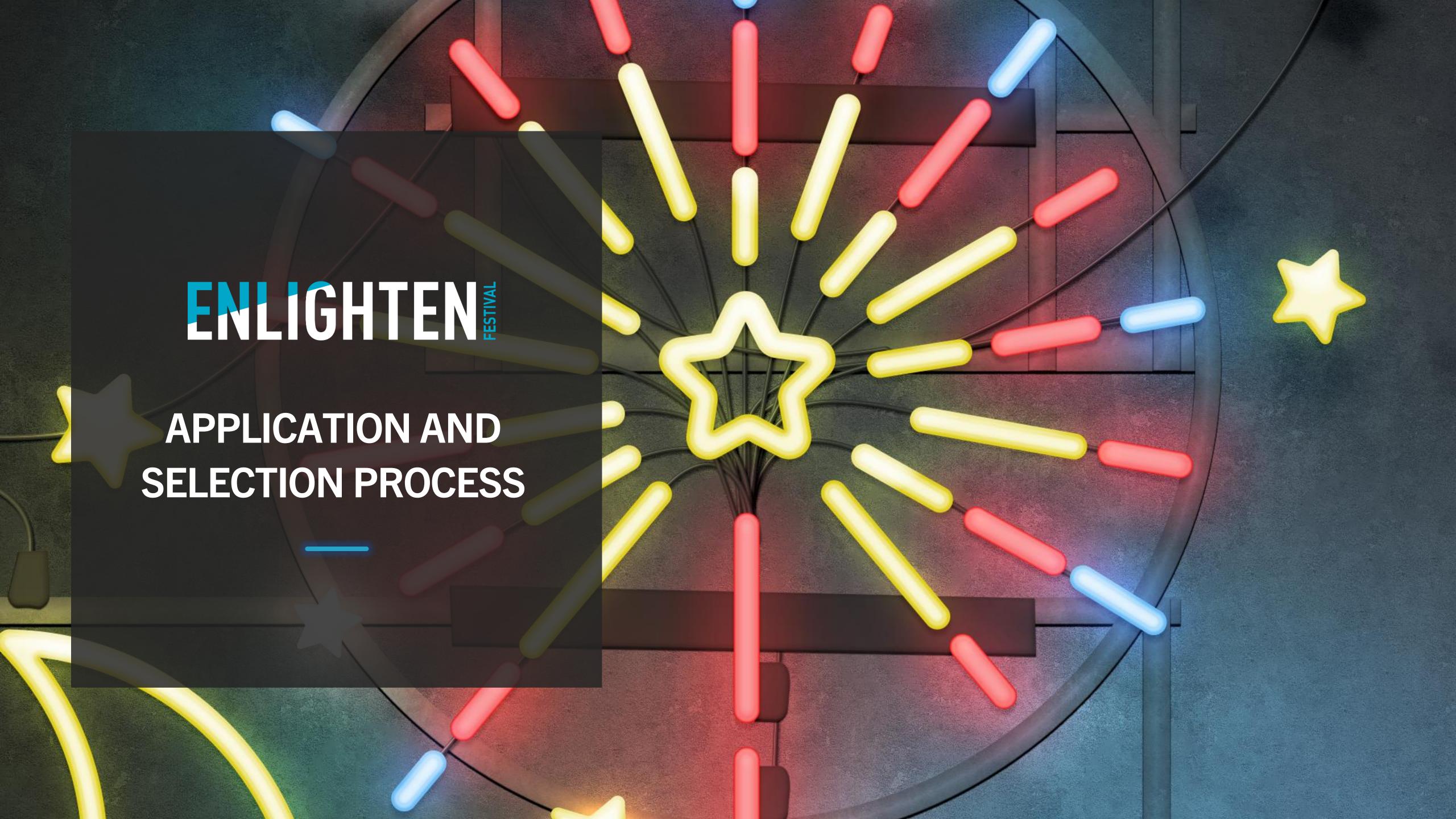
## HEALTH AND SAFETY

Events ACT is committed to protecting the health and safety of everyone at the event and the wider Canberra community by complying with all ACT Health restrictions and guidelines.

#### **WORK HEALTH AND SAFETY**

- While on site, all vendors and their workers must comply with the Work Health & Safety Act 2011 and the Fair Work Act 2009.
- All food and beverage vendors must comply with all relevant legislations, regulations and standards including the <u>Food Act 2001</u>, <u>Food Regulation 2002</u> and <u>Australia New Zealand Food Standards</u>

  Code.
- All food vendors must appoint a Food Safety Supervisor who has completed at a minimum, ACT Health's free online I'm Alert food safety training.
- Food stalls using deep fryers must have a current tagged and tested Dry Chemical Powder extinguisher.
- Portable butane 'lunchbox' style cookers are banned due to safety risks.
- Gas cylinders must have a current safety tag and be installed correctly.
- Vendors must complete and adhere to the Vendor WHS Checklist and provide all requested documentation prior to the event.
- Vendors must keep copies of material safety data sheets for chemicals they use.
- All leads and cables must be tested and tagged by competent person to a standard defined by AS/NZS 3760:2010 Testing of Electrical Equipment.
- All fire safety equipment must be AS/NZS 1841.5 certified and approved and have current inspection tags and is the responsibility of the vendor to provide.
- To ensure temporary structures at the event comply with the relevant safety standards, any marquee structure needs to be erected by a reputable supplier. Vendors are not permitted to bring their own marquee for the Enlighten Illuminations event in the National Triangle.





## TIPS FOR COMPLETING YOUR APPLICATION

#### **TIPS**

- Answer all questions completely and include all the information we ask for. This is what we use to decide who is offered a spot to trade at the event.
- Include quality pictures showing off your products and stall presentation.
- Provide links to your website or social media pages.
- Ensure your site layout diagram has dimensions and includes any back of house set up, cool room, trailer tow bar, doors and serving area.
- Ensure you include any marquee, power or other infrastructure requirements.

## PLEASE READ THE FOLLOWING BEFORE SUBMITTING YOUR APPLICATION:

- Submitting an application does not guarantee you will be accepted.
- · Past vendors are not guaranteed acceptance or the same space as previous years.
- Events ACT has contractual arrangements with sponsors and suppliers that means the sale of some products by vendors may not be possible.
- Please be aware that even though you provide us with a list of products you wish to sell that sometimes not all of these products will be accepted or permitted. Decisions on approved products/s and price points on which you will be permitted to sell will be made by Events ACT and will be final.
- Please be aware that Events ACT does not offer vendors exclusivity on products.
- Incomplete applications may not be accepted or assessed.





## **SELECTION CRITERIA**

Applications will be assessed on the following criteria as well as the overall strategic fit to the event vision. This assessment also includes balance and diversity of vendors overall, to ensure that the menu options offered at the festival work as a whole. Consumer choice and audience appeal is therefore also taken into consideration. An application is not a guarantee of acceptance. Fair and equal consideration is given to all applicants, regardless of previous involvement in the event or similar events. Decisions regarding application approvals are at the discretion of Events ACT.

QUALITY AND PRESENTATION

dietary requirements.

Overall product quality and stall display and presentation.

- 2 CAPACITY TO TRADE AT A LARGE-SCALE EVENT
  Demonstrated experience in providing efficient, high-volume output of products to large audiences at outdoor events.
- MENU / CUISINE VARIETY

  We aim to curate an exciting range of vendors for our visitors that is original and different. We aim to ensure patrons have a variety of options that meet diverse

3 SUSTAINABILITY

As a part of the assessment criteria, vendors are required to outline how they operate sustainably, through packaging and products. Please refer to the information on Page 14 for all the information we require on sustainability.

- The ACT Government is committed to supporting local business and industry. In the selection process, Canberra Region organisations and businesses will be given preference to support the local industry, however, interstate vendors will still be seriously considered in the interest of creating a wide range of quality options.
- PREVIOUS EXPERIENCE

History with Events ACT or previous clients (referees to be provided) including:

- timely payment of invoices
- history of conduct and professional and courteous conduct at major events
- compliance with Work Health and Safety event requirements at previous events.

Each criteria will be given equal weighting and marked against a score of 1 to 4. 1 being not demonstrated, 2 being partially meets expectations, 3 being meets expectations, and 4 being exceeds expectations. Selection will not be made on score alone, as other considerations may be factored as outlined above.



### WHAT HAPPENS NEXT

- SUBMIT APPLICATION
  You will receive an email confirming your application has been received.
- APPLICATIONS ASSESSED

  Applications will be reviewed and shortlisted based overall strategic fit to the event
- OFFERS AND NOTIFICATION
  Successful and unsuccessful applicants will be notified by email.
  - SUCCESSFUL APPLICANTS

vision, and objectives.

- •Trading site offers will be sent out to successful applicants by email and asked to accept or decline.
- •The trading site offer will include the site allocation and map.

#### UNSUCCESSFUL APPLICANTS

- •If suitable, applicants who are not offered a site may be added to the waitlist, for any future opportunities to trade at the Enlighten festival.
- •Offers may be made to those on the waitlist at a later stage pending availability.

4 OFFER ACCEPTANCE

Successful applicants will accept or decline their trading offer. Acceptance must be received in writing prior to a contract being issued.

- TRADING SITE CONFIRMED

  Trading sites will be confirmed when the signed vendor agreement and initial deposit payment have been received.
- **CONTRACTS AND INVOICES** 
  - •Vendor agreements and invoices will be issued after offers are accepted.
  - •The vendor agreement will detail the contractual arrangements between the ACT Government and the successful applicant prior, during and post the event.

Please be aware that Events ACT typically receives a high number of applicants with limited places available to trade.



## **KEY DATES**



Applications open
Applications are now open



Applications close
Sunday 10 November



Offers sent out
No later than
Friday 29
November



Offer acceptance deadline
Sunday 15 December



Trading fees due
Deposit - Friday 10
January
Final Payment – Friday
21 February

	Bump-In	Event	Bump-Out
Enlighten Illuminations	25-27 February 2025	28 February – 10 March	12 March 2025 (TBC)
	(TBC)	2025	
Lights! Canberra! Action!	7 March 2025 (TBC)	7 March 2025	7 March 2025 (TBC)



## FREQUENTLY ASKED QUESTIONS

#### Q: Can I apply to sell alcohol at the event?

A: No, there are existing agreements in place for the supply of alcoholic beverages at Enlighten for 2025.

#### Q: Can I trade for part of an event and not the whole event?

A: No, you must trade for all dates of the Enlighten Festival.

Vendors applying for LCA only will be the exception and will just trade on the 7<sup>th</sup> March.

#### Q: Can I open and close my stall at different times?

A: No, you must be open for trade for the advertised event opening hours.

#### Q: Can I request a specific trading site?

A: The event layout changes each year and we cannot guarantee you a specific position. We try to accommodate the needs and requirements of all vendors onsite.

#### Q: Can I sell different menu items to what I put in my application?

A: Only approved items are permitted to be sold at the event. Any changes to your menu will need to be submitted to Events ACT for written approval.

## Q: What happens if I receive an offer to trade but I am no longer available to trade at the event?

A: You can decline an offer to trade at the event. Please notify us as soon as possible if your circumstances change and you can no longer attend an event you have been selected for.

#### Q: I'm having trouble with the online application form; how can I get help?

A: Please contact us at event.vendors@act.gov.au for assistance with the online application form.



## **HOW TO APPLY**

Please submit your application online using the link below:

Two references from previous events you have traded at

**SUBMIT YOUR APPLICATION** 

#### YOU WILL NEED THE FOLLOWING INFORMATION TO APPLY:

#### **Company Profile Supporting Documentation** ☐ Tell us about who you are, your brand, achievements, experience and other events you have Completed vendor application form participated in ■ Menu or product list including prices and dietary requirements Images of your stall/food truck ■ Public Liability Insurance Certificate of Currency Images of your products ■ Workers Compensation Insurance Certificate of Currency (unless exempt) Site Layout Diagram ■ Food Business Registration Certificate (unless exempt) □ Site layout diagram with measurements for your set up including back of house requirements, cool Food Safety Supervisor Certificate room, trailer tow bar, doors and serving area References

If you require assistance in submitting your application, please contact Events ACT at event.vendors@act.gov.au



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## Thank you

We look forward to receiving your application.

If you have any questions or require any assistance please contact Events ACT at event.vendors@act.gov.au



event.vendors@act.gov.au



enlightencanberra.com